

Mustang Forum

Technical & General Discussion Area => Mustang Chat Room => Topic started by: 111111111 on November 25, 2013, 04:54:00 PM

Title: **Classic Speed is a FAKE!!!!**

Post by: **111111111 on November 25, 2013, 04:54:00 PM**

Hi there; i had a very disturbing experience with Classic Speed. i bought from them a 1968 convertible and when I received it it was not working properly: low power, carburetor leaking, and overheating. So I decided to take it to my trusted mechanic whom after an extensive checkup told me that the engine had to be stripped down since 3 cylinders were filled with water. It was later confirmed it was a head gasket issue on the both LH & RH bank

They made the following comments

1. general looseness in cylinder head bolts etc not torqued down sufficiently from Factory
2. head gasket has been bent in middle which has added to the problem
3. water gallery hole in gasket has blown out as a direct result of the above
4. both cylinder heads and have sent them out to be pressure tested to ensure there is no damage / cracks (fortunately there was none)

It is evident that whoever was responsible for assembly of this engine made the fatal mistake of using that head gasket, instead of discarding it in favor of a non-damaged one.

Furthermore I have learned that (for an unknown reason to me, but suspect is to save money) they don't build engines anymore in the Philippines, they bring in engines from USA (most likely second hand or rebuilt), don't check them through and put them into the cars.

When I spoke to Classic speed managers, they did not want to take any responsibility, and they deny any help or cooperation.

Note that the car had only run less than 2 miles as it was downloaded from the container, and hardly made it around the block before it had to be towed back to the garage for the above repairs.

Talking to some Mustang fanatics here in AU as well as some friend some friend in Hong Kong who have purchased cars from Classic speed, at least 8 out of 10 had immediate serious problems with the cars, the rest had problems within 3 months. So I wonder: what is the real deal of Classic Speed? Why they do it in the Philippines (saving huge amounts of money) and charge AU prices, and then the cars turn out to be LESS than MEDIOCRE.

There are a lot of serious garages in AU and NZ that do a much better job than Classic Speed for the same price or less.

For me Classic Speed is just a big rip off. Be careful if you deal with them, as I can assure you, YOU WILL HAVE PROBLEMS; you will buy a car from the Philippines get it shipped to AU or wherever you are then no one will help you (they will just disappear.....)

Title: **Re: Classic Speed is a FAKE!!!!**

Post by: **shaunp on November 25, 2013, 09:01:09 PM**

I don't even want to know what is under the nice new paint, cheap labour, more profit is the only reason why I can see why they would build them there, they would be paying their workers \$5 an hour and charging Oz labour rate of \$100.

Title: **Re: Classic Speed is a FAKE!!!!**

Post by: **evan** on **November 25, 2013, 09:26:36 PM**

Quote from: super pony on November 25, 2013, 04:54:00 PM

There are a lot of serious garages in AU and NZ that do a much better job than Classic Speed for the same price or less.

So why did you buy a car from the Philippines?

Good luck with the whole saga. I hope the body is better than the engine, that's where the serious money goes. All the best.

Evan.

Title: **Re: Classic Speed is a FAKE!!!!**

Post by: **griff** on **November 25, 2013, 11:03:36 PM**

Quote from: evan on November 25, 2013, 09:26:36 PM

So why did you buy a car from the Philippines?

evan, principally because their ads look good whereas local joe restorer generally relies on word of mouth.

its easy to make claims with nice photos and testimonials, and thats the beauty of advertising, in this case creating the image that the car you are buying is virtually rebuilt to as new at (supposedly) a better price than what youll pay locally. theres the incentive right there.

the claims of the 'glossy brochure' arent able to scrutinised but are gladly taken at face value.

so superpony, sorry to hear that its fallen short of its mark, was this your first purchase and how did you come across them?

not a criticism of your choice to purchase from the phillipines, just out of interest and info to other prospectives reading this.

griff

Title: **Re: Classic Speed is a FAKE!!!!**

Post by: **evan** on **November 25, 2013, 11:26:23 PM**

I hear ya Griff. Only reason I asked the question was that super pony made the comment about local shops. I guess he found that out after it was too late.

Evan.

Title: **Re: Classic Speed is a FAKE!!!!**

Post by: **Mr Shelby** on **November 26, 2013, 12:41:51 AM**

Hi Super Pony,

Sorry to hear about your Mustang. Did you go to the Philippines and inspect/test drive the car before it was shipped?

Dave

Title: **Re: Classic Speed is a FAKE!!!!**

Post by: **scedd1** on **November 26, 2013, 05:50:23 AM**

This is a lot of statement over what is so far a head gasket issue.

It doesnt say anywhere else in the post about any other defects in the car.
This is why our mums taught us to count to 10 first.
If this is the worst thing wrong with the car its a pretty gruesome post.
If this is the first of many problems then let rip.

Title: **Re: Classic Speed is a FAKE!!!!**

Post by: **russ68** on **November 26, 2013, 06:19:08 AM**

I think that his disappointment and frustration is more to do with the apparent lack of after sales warranty and responsibility. He may not have had the car long enough to see any other defects.

Title: **Re: Classic Speed is a FAKE!!!!**

Post by: **jiffy** on **November 26, 2013, 07:16:09 AM**

I agree Russ

Title: **Re: Classic Speed is a FAKE!!!!**

Post by: **111111111** on **November 26, 2013, 02:31:02 PM**

Thanks for all the replies. Yes my major disappointment is the lack or responsibility form the Oz owners, it seems that they have spent too much time in the Philippines and have "converted" ☐, not only they did not give me any support or service they just ignored my mails and where always unavailable by phone.....really crap of a service.

As for the rest of the car: so much to claim "rotisserie restoration"; there were water leakages into the trunk and signs of oxidization in the slam panel and inner right fender (both covered with a cheap paint job.

I own another mustang a 1968 fastback, and a corvette; unfortunately I went with this on the Philippines attracted by the price and brochure..... really stupid of me. That is way I'm trying to avoid other people to do the same mistake I did.

Title: **Re: Classic Speed is a FAKE!!!!**

Post by: **walbjj** on **November 26, 2013, 03:38:36 PM**

any pics of the car to highlight issues

Title: **Re: Classic Speed is a FAKE!!!!**

Post by: **DarrenD** on **November 26, 2013, 08:10:13 PM**

There is no excuse for them not replying or talking to you but I would have thought that once you had your mechanic strip down the engine you would have lost any warranty at that stage.

Title: **Re: Classic Speed is a FAKE!!!!**

Post by: **Haydn Baldwin** on **November 27, 2013, 12:51:51 PM**

First of all, this nameless blogger above is not a client of Classic Speed at all but a local dealer based in QLD now trying to sell the car, his details are attached. You have to question the wisdom of a company who cans our product and then tries to sell it on his own Facebook site touting it as a Classic Speed build. We have saved the image in case its removed. The blog written on Classic Speed and our convertible was posted by Supamerc in QLD in Beaudesert who has never been a client of Classic Speed, has no connection with our clients, who are irate about this

article, and has never had any contact with our service centres in QLD or anywhere else. Even more remarkable is that having posted the blog they accessed OUR Facebook site and tried to sell the car to our client base but let's continue with the facts.

The Truth & The Facts !

Classic Speed sold this car to a dealer in Hong Kong, Mr Paul Gross of European Motors Limited in Hong Kong in August 2012. The car had been in the Classic Speed factory for 2 years prior to this as one of the original builds, the staff and processes that went into this car no longer exists at this factory and all Classic Speed cars have Blue Print or Shafiroff Engines out of the US, just ask any of our clients who have purchased cars from us in the past 2 years.

We sold the car at a dealer price at the time as we were looking to establish a relationship with a Hong Kong dealer and the cars we were producing today have experienced significant changes to the early builds as better products, techniques and systems have come online since this time.

We shipped the car to Hong Kong and heard nothing for almost 12 months then received word from the actual end customer that Paul Gross had passed away leaving him and his car in limbo. Classic Speed at the time offered to do whatever we could for the client but do not have any relationship with importers in Hong Kong so we were unable to assist the owner at this time. As Classic Speed sells so many cars in Australia the new owner decided to ship it out to a dealer in Australia who in turn wrote this blog.

The dealer contacted me several weeks ago saying they have the car and are going to sell it on behalf of the client in Australia and had some issues with the engine so I offered to assist due to the difficulties the client had in receiving his car in Hong Kong. The issues were minor, we have the job sheet and to be expected from a car that hasn't been driven or serviced in years so I offered to pay the parts that were needed for the repairs, (I have the emails).

So to be clear, even though Classic Speed sold this to a dealer at a price that didn't include warranty who then on-sold it at a considerable mark to the client in Hong Kong who has now passed it on to Supamerc in QLD who are marking it up again, we offered to pay for all the parts to have the car repaired as it still had a Classic Speed name on the car.

Being a week late in responding they launched this tirade about Classic Speed on this blog, send me the invoice again for the repairs and then try to sell the car on OUR Facebook page? Can you believe this crowd. I don't know if anyone noticed but we had a few things going on the past couple of weeks in the Philippines so we have been a little preoccupied and late in getting back to some people.

Now the car is with Supermac in QLD and they are trying to sell the car that has changed hands several times, been standing idle for years, we don't know where or how it was garaged and is one of the first cars to ever roll off our assembly line that doesn't come close to a Classic Speed build of recent times.

You will be buying from a company that has done all the above and set about destroying our name only to sell the car themselves at a marked up price from the original. There will always be those out there that believe they can get ahead from denigrating the efforts of others, I guess that's the only way they can survive.

If anyone would like copies of these sales and service invoices, emails to the customer offering assistance and to this crew in QLD offering our support in servicing the vehicle I will happily forward them. Anyone who believes that I cannot back this up to the letter I will supply them a complete set of custom leather seats

for their Mustang.

*You can tell when a blog is baseless and lies when they don't have the backbone to put their name to it.

Haydn Baldwin
Managing Director of Classic Speed inc.

Ps. If you want to buy a Classic Speed car either speak to us, we can put you in contact with clients who have our cars and can give you a true account of their experience with us.

Title: **Re: Classic Speed is a FAKE!!!!**
Post by: **DarrenD** on **November 27, 2013, 01:56:10 PM**

Now that puts a whole new perspective on the original post!!

Good on you Haydn for getting on here and defending yourself. If in fact your side of the story is true (not saying its not) then the original post (maybe the whole thread) should be deleted to protect your business's name.

Darren

Title: **Re: Classic Speed is a FAKE!!!!**
Post by: **Mr Shelby** on **November 27, 2013, 02:16:55 PM**

Never ever let the facts get in the way of a story.

I read this thread with great interest and I know which facts/information I believe as being a more accurate account of what may have transpired.....and its not the version from the used car salesman from Beaudesert!!

Well done Haydn for responding and telling the OTHER side of the story.

Title: **Re: Classic Speed is a FAKE!!!!**
Post by: **Ron Mexico** on **November 27, 2013, 03:01:55 PM**

glad we got the story straight. thanks for your response Haydn

Title: **Re: Classic Speed is a FAKE!!!!**
Post by: **Macka** on **November 27, 2013, 03:12:43 PM**

Superpony, who did you buy the car from?

Title: **Re: Classic Speed is a FAKE!!!!**
Post by: **warhorse** on **November 27, 2013, 03:21:19 PM**

response mr super pony????

Title: **Re: Classic Speed is a FAKE!!!!**
Post by: **111111111** on **November 27, 2013, 03:55:15 PM**

Dear Mr. Hayden;

S you want the fact and the truth to be exposed so it shall be. My name is Angus Stewart and I'm a friend of the person who bought the car in Hong Kong through the deceased Paul Gross, I have no relation to any QLD dealer as I am based in Hong Kong, and I am not aware of the ware bouts of my customer's car; I'm simply gathering information regarding this case, to prove the condition of the car and the terms of the purchase from Paul Gross to Classic Speed. Thanks to the internet findings and your latest statement here above I will be ready to expose a serious of facts openly on the web to prove you wrong on your points, as well as a mislead to my customer on the value of the car and the money transaction between you and Hong Kong.

Fortunately I have been able to obtain all the original e-mail and documentation between you and HK (from the widow of the deceased), which gives a very clear picture of the way you do business.

All we want is for all mustang fans to be aware of the thread there is out there, then they can make their own decision.

TO ALL MUSTANG FANS: please be patient for a couple of days, and you will have all the data to inspect and judge by yourself.

Clear and straight business should be available to everyone and no one should be taken advantage of!!!!!!!!!!!!!!

Title: **Re: Classic Speed is a FAKE!!!!**

Post by: **peterp** on **November 27, 2013, 04:04:57 PM**

Mr SuperPony

This forum is not a court of law so be very careful with what you post as it could be evidence that could be used against you.

The Mustang Club will not tolerate the forum being used in such disputes nor will it leave itself open to litigation by allowing posts that are defamatory.

I might add that if you are not the original owner then it may not be your place to be raising this dispute.

If I were you I would pursue your problem through the proper legal channels, at the very least get some proper legal advice.

Peterp

Title: **Re: Classic Speed is a FAKE!!!!**

Post by: **111111111** on **November 27, 2013, 04:39:33 PM**

Hello PeterP;

Thanks for your advise; I will just expose the facts and not any names as Mr. Hayden has done. He is the one involving third parties into this, disrespecting deceased people and ruining the reputation of dealers in QLD which have never been mentioned before.

Gets me to think he got some ghosts to hide, maybe we should get an opinion from Supermarc guys.

As mentioned the Mustang fans shall be protected from cheating dealers and misleading people such as Mr. Hayden.

BTW: I have been very close to all the troubles the owner had so believe I am allowed to write on this forum

Title: **Re: Classic Speed is a FAKE!!!!**

Post by: **DarrenD** on **November 27, 2013, 04:49:36 PM**

Hey Mr SuperPony

Pretty sure Peterp never said don't write on this forum he was only offering sound advice to be careful what you write on this forum.

Just re read your original post and in your first line when you say you bought the 68 convertible are you saying now that you have never owned this car??

Title: **Re: Classic Speed is a FAKE!!!!**

Post by: **griff** on **November 27, 2013, 05:04:10 PM**

Quote from Superpony:

"i bought from them a 1968 convertible and when I received it it was not working properly..."

mate that amounts to misrepresentation on your part straight up.

PeterP I'd be happy to see this post in the porcelain filing cabinet then shut the lid and push the button

griff

Title: **Re: Classic Speed is a FAKE!!!!**

Post by: **69ISH** on **November 27, 2013, 05:30:21 PM**

ALARM BELLS RINGING

Quote from: super pony on **Today** at 03:55:15 PM

I'm a **friend** of the person who bought the car in Hong Kong through the deceased Paul Gross

Quote from: super pony on **Today** at 03:55:15 PM

I am not aware of the ware bouts of **my customer's car**

Quote from: super pony on **Today** at 03:55:15 PM

Clear and straight business should be available to everyone and no one should be taken advantage of!!!!!!!!!!!!!!

I Think Enough Has Been Said

Title: **Re: Classic Speed is a FAKE!!!!**

Post by: **66 Stang** on **November 27, 2013, 05:34:50 PM**

:agree: Dump this post, personal disputes should have no place on a forum such as this.

Dump it..!

Title: **Re: Classic Speed is a FAKE!!!!**

Post by: **David Bo** on **November 27, 2013, 05:38:21 PM**

Hello Evryone;

My name is Davide Boetto, i live in Hong Kong and I bought approximately 2 years

ago a light blue 1968 mustang convertible seiral CS239 from Classic Speed .
From all what I read below i am 100% sure Mr. Super Pony is referring to MY CAR, so
i would like to set thing straight:
First of all i learned about this through my good friend Peter in Australia who
currently has my car, otherwise i would have never know about ti as i really don't
blog.

I did buy the car wit the help of Paul Gross who passed away almost 1 year ago,
and i did had a lot of problems to register the car in Hong Kong as a lot of details
were not followed according to the Hong kong motoring department.
It is Also true that the car had some problems, but Hayden from Classic Speed did
offer his help to solve them, ut as the car could not be registered in Hong Kong i
decided to send it to Australia to Peter who fix the few issues that were wrong and
is now offering it in the market.
I would liek to point out that Hayden has offered to pay for the parts that Peter had
to replace, and they agreed to market the car as an original Classic Speed (this was
less than 1 week ago).
Whatever problems the car had are strictly between Classic Speed Myself and Peter
of Supamerc in Australia, not for the public, sorry.

I have NO conection to "Spuer Pony" nor i know who he is, actually i would like him
to face me, as i dont like either me or my friends to part of defamation or calumny.
So super pony, if you have the nerves to write what you have please give me your
phone or address so we can straighten this out.

thanks and best regards

davide

Title: **Re: Classic Speed is a FAKE!!!!**

Post by: **Supamerc** on **November 27, 2013, 05:56:25 PM**

further to David Boetto's post above, I have been dealing with Haydn at Classic
Speed to get this car sorted. I am the Brisbane based dealer that has been referred
to here. Haydn has/had agreed to cover the costs of the parts we needed and has
been very accomodating to date given the circumstances surrounding this car. The
defamatory remarks by "super pony" have brought unnecessary attention to what
was a private commercial arrangement and I agree whole heartedly with other
posters that this doesnt not belong on this forum.
The car in question is a beautifully constructed car that had developed a blown
head gasket . It has been fixed end of story!
I think Super pony owes classic speed a huge appology...it was never his car ...well
maybe in his dreams !

Title: **Re: Classic Speed is a FAKE!!!!**

Post by: **peterp** on **November 27, 2013, 06:42:11 PM**

Hi All,

This thread is now closed.

It will be reviewed by the Mustang Club Webmaster which will probably result in the
deletion of the thread.

Peterp